

IMPORTANT CONTACTS

ONBOARDING QUESTIONS: ONBOARDING@MONUMENTSTAR.COM

MARKETING QUESTIONS: MARKETING@MONUMENTSTAR.COM

COMPLIANCE QUESTIONS: COMPLIANCE@MONUMENTSTAR.COM

CDA QUESTIONS: CDA@MONUMENTSTAR.COM

OFFICE FEE BILLING QUESTIONS: AGENTSERVICES@MONUMENTSTAR.COM

REPORTING QUESTIONS: REPORTING@MONUMENTSTAR.COM

AGENT DEVELOPMENT QUESTIONS: AGENTDEVELOPMENT@MONUMENTSTAR.COM

PLATFORM QUESTIONS: ONBOARDING@MONUMENTSTAR.COM

CHECK QUESTIONS: PATTY@MONUMENTSTAR.COM

BROKER QUESTIONS: BROKERSUPPORT@MONUMENTSTAR.COM

- Please join the Monumentals Facebook Group for daily updates, information, and announcements.
- The Compliance Channel is available on Teams daily between 10 am-2 pm for all CDA & Compliance questions. Please email Compliance to gain access.
- Monument Monthly Meetings are on the third Tuesday of every month at 10:30 am at the Frisco headquarters.
- Checks are cut on Mondays and can be picked up Monday - Friday from 10 am-4 pm. You will receive an email when your check is ready for pick-up.

